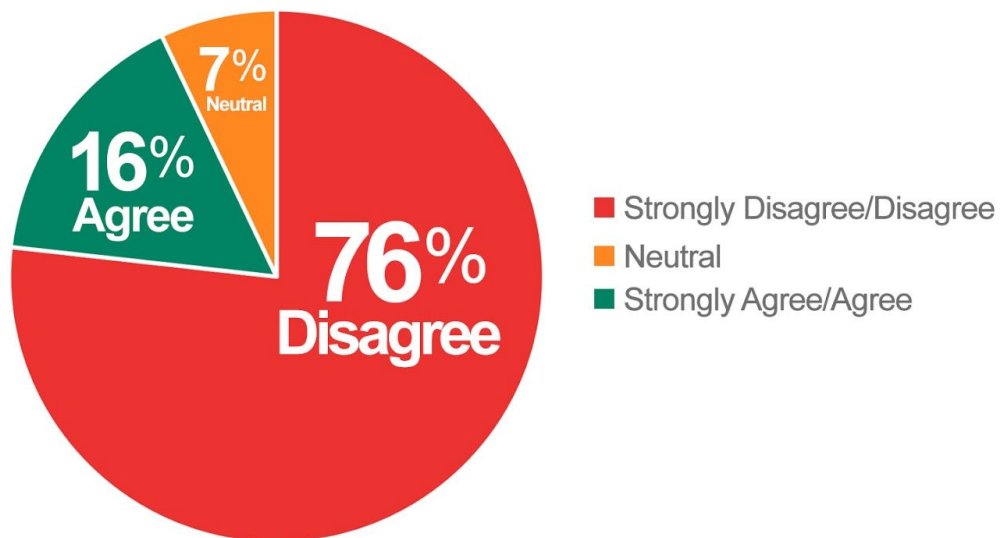




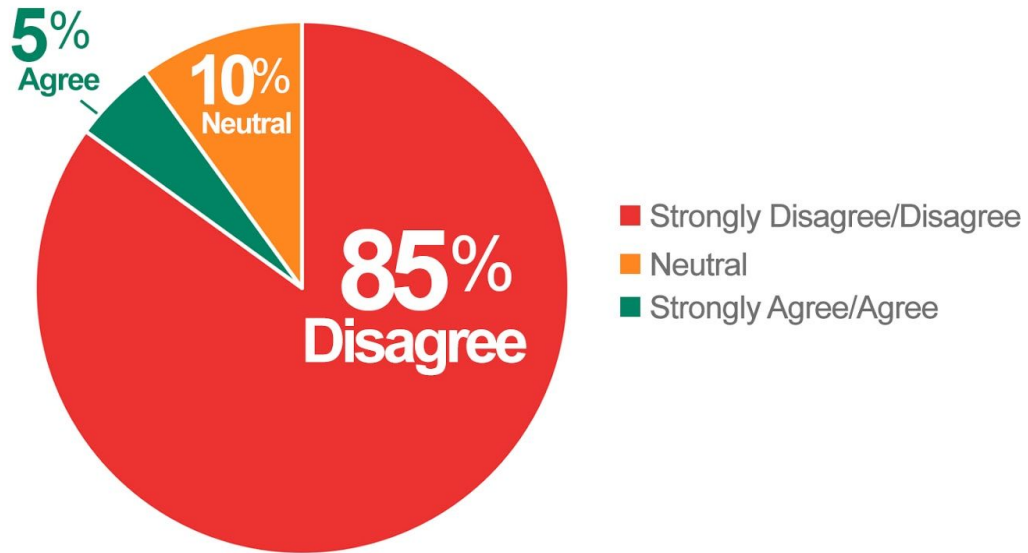
## More Results from Franchisee Satisfaction Survey

In this Dispatch article, we continue review of the National Coalition's 7-Eleven Franchisee Satisfaction Survey. In these five questions, we see that franchisees are largely worried about their future and the relationship they have with SEI.

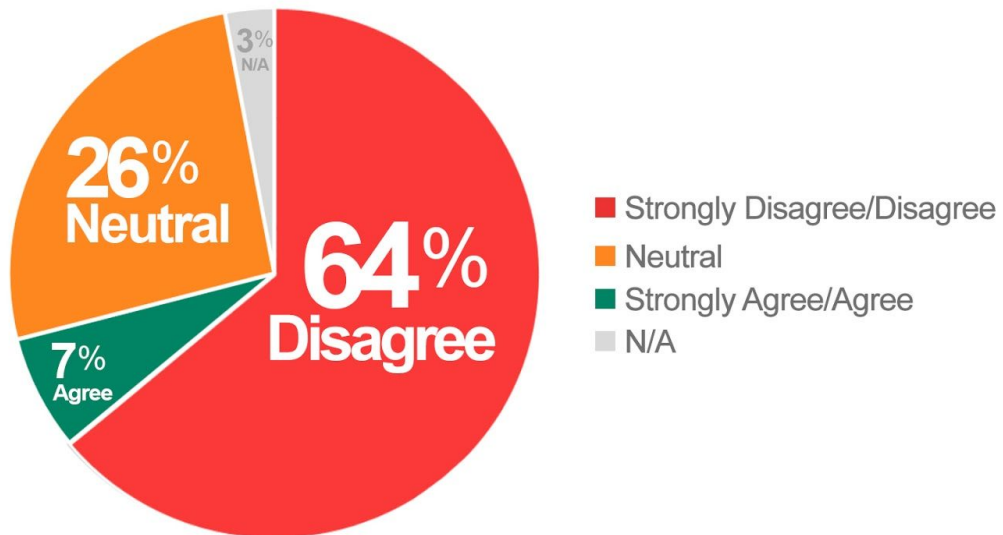
**In working with the 7-Eleven brand, I am treated as an independent contractor.**



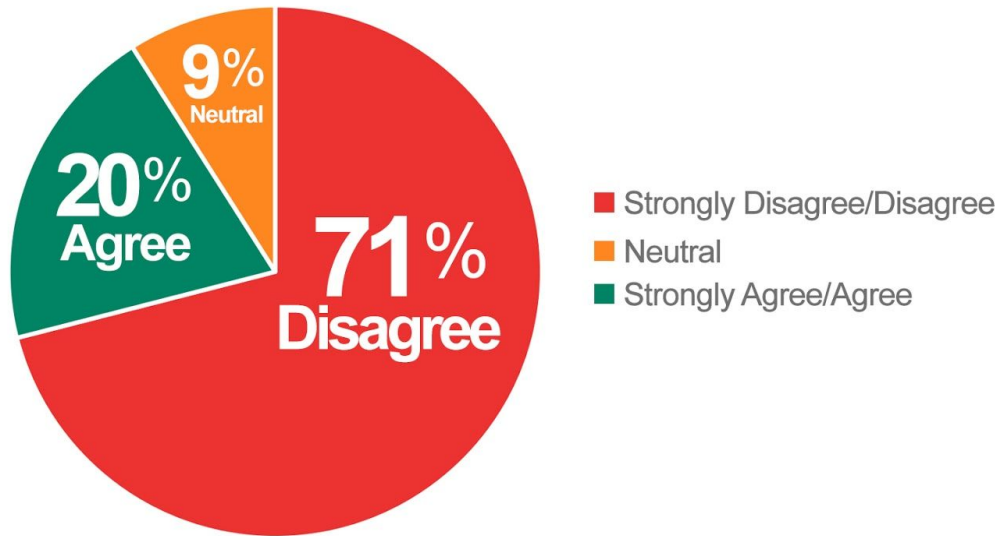
Based on the new 2019 agreement, my store(s)  
will be more profitable.



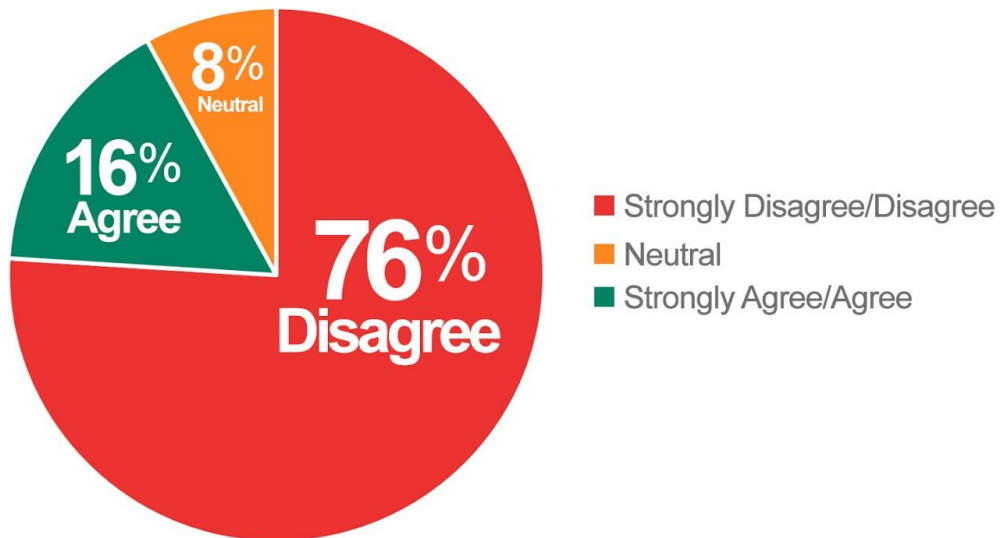
7-Eleven treats its franchisees better than America's  
other leading franchise-based companies.



**7-Eleven collaborates with franchisees and their leadership to develop and grow their business.**



**Franchisees have the support they need to financially succeed.**



NCASEF General Counsel Eric Karp has sent a letter with the results of the survey to SEI attorney, Rankin L. Gasaway. In addition, Mr. Karp's points out that the letter sent to Joe DePinto by NCASEF President Jay Singh – in which he recommended both parties sit down to work out an agreement which is fair to both sides – has been ignored to date.